



Social Prescribing Link Worker Impact Case Study

Pilot BAME communities Liverpool 8 - COVID-19 vaccine pop-up clinic Location: Pakistani centre Lead NHS Agencies: Liverpool Primary Care Network	
Brief description	<p>Following from the sharp increase in Covid-19 cases, low uptake of vaccination and the COVID-19 vaccine misinformation in Liverpool. I volunteered with Liverpool Primary Care Network. Who has empowered me to organize and open a pop-up clinic at the Pal Centre, a community hall in Toxteth, one of the most deprived neighbourhoods in the UK, offering vaccines to anyone in the four priority groups? I brought together our community leaders, local imam and Liverpool Primary Care Network colleagues to work together in partnership to tackle the issue.</p> <p>I mobilised the Local BAME community using WhatsApp groups and social media networks to spread the word, so people can come and take the vaccination and get their questions answered by their local GP and Nurses. Our overall aim was to inspire confidence in our communities to tell them vaccines are safe for us all, and It will protect you and your family from the threat of the virus.</p> <p>The clinic took place on Wednesday 3rd February 2021. The local imam and prominent community figures took the vaccination on camera to show it is safe to take. This was the first clinic of its kind in Toxteth. What was impressive about the clinic was how quickly it was organised, because of relationships I have established within both the community and the NHS with my social prescribing skills playing a major part in making this initiative clinic's success.</p>
Summary of the support provided	<p>The pop-up clinic opened at 1pm-3pm for two hours. The GP team included bilingual staff to communicate effectively with the local community. Our volunteers and public were educated about the importance of physical distancing, and personal protective equipment. Our initial target was 20 people, but we exceeded the number we ended up vaccinating 50 people who would have not been able to get vaccinated. There were also 80 people who heard about the campaign.</p>
Summary of outcome and impact (including quotes)	<p>All of our outcome were achieved, and we exceeded our target</p> <p>Service user quote <i>“Since the start of the Covid pandemic I have felt isolated and scared to go out. Having enduring health problems(diabetes and high blood pressure)I felt considerable fear as I felt vulnerable.</i></p>

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	<p><i>Given the opportunity to attend the vaccination pop up session in Mulgrave street, L8 gave me a great sense of relief. The staff were efficient & friendly putting me at ease during my appointment. I truly felt after my vaccine that there was a 'light at the end of this dark tunnel' of isolation. The threat of Covid illness for me has been a difficult time. Getting vaccinated has helped restore my confidence</i></p> <p><i>“.67 yr Black British Female</i></p> <p>Media feature https://www.theguardian.com/world/2021/feb/04/inspiring-confidence-liverpool-gps-tackle-the-vaccine-race-gap</p>
Tips for others or future plans (optional)	We are now in discussions to do more similar targeted pop up clinics in all of BAME areas.